

Report of Housing Manager, Tenant Scrutiny

Report to Tenant Scrutiny Board

Date: 3 August 2016

Subject: Response to Estate Inquiry from member of the public

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1.0 Summary of main issues

- 1.1 The Boards' work is publicised online and is therefore open to comments from Members of the public.
- 1.2 At the last meeting, the Board were made aware of an enquiry received in relation to the environment of estates inquiry. It was agreed that a response would be provided following discussion with the Chair and, a copy of the response would be brought to the Board at their next meeting for information.

2.0 Recommendations

- 2.1 The Board is requested to receive the response to the query made.

3.0 Background documents¹

- 3.1 None

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.

Housing Leeds
Navigation House
8 George Mann Road
Leeds
LS10 1DJ

Contact: Sharon Guy
Tel: (0113) 3783195

Date: 11th July 2016

Dear

I write in response to your enquiry and can provide the following feedback on behalf of the Board.

Estate Walkabouts

Please refer to section 3 of the estate inspection process, attached for information.

Waste Management

To put into context the Boards inquiry, the Board focused very much on partnership working, specifically how the waste service works in partnership with Housing Leeds to provide cleaner estates, please refer to recommendation 3. Whilst I accept this does not answer your question about recycling, the inquiry was an overview of the service only, the focus was very much about partnership working.

Garden and Common Land Management

Please refer to section – hedges and gardens of the estate inspection process.

Resident Associations

As part of their inquiry the Board undertook consultation with staff and residents, it was felt that where residents groups are actively involved that, delivery on estate improvements was generally more successful with tenant involvement and ownership of issues.

Other Observations

To put into context the Boards involvement with the estate inspection process, they were consulted as part of the city wide harmonisation process, however, they were not responsible for the implementation and delivery of the new process. The review of the procedure was completed by a cross section of Housing Leeds staff. Details of your enquiry have been passed to the Lettings and Policy Team who have responsibility for the harmonisations and review of policies and procedures.

I trust this information is of help.

Yours sincerely

Sharon Guy
Housing Manager, Tenant Scrutiny